

## Eyenetwork legal videoconferencing services

### Witness testimonies, Court proceedings, Depositions, Expert testimonies....

Eyenetwork is used widely by the legal profession to interview witnesses, take expert testimony or depositions from all around the world. Our videoconference network of over 3,500 locations around the world allows you to use videoconferencing on a 'by the hour basis'. We can also arrange temporary installation of the equipment in to the Court.

In addition, all meetings can be videotaped for subsequent review.

### The Case that Made Legal History ...

A few years ago Eyenetwork arranged a ground breaking videoconference which created a legal precedent. Mander Hadley & Co, a Coventry based legal practice specialising in personal injury claims decided to use Eyenetwork to help set up a courtroom based in Birmingham, that was complete with judge, clerk and the necessary legal, administrative and recording personnel.

#### Speeding Up Vital Decisions

The connections between the two countries were intended to run from 08.15 am to 13.00 over three days, but a decision was reached (due to the effectiveness of the videoconference) in just two days.

Liability had already been admitted but it was necessary to determine the damages paid to the claimant residing in Malaysia. By setting up the Birmingham based 'electronic courtroom' witnesses could talk freely without being exposed to a harrowing journey back to the UK where the incident had originally taken place.

Eyenetwork's Managing Director Lisa Honan said "it was a privilege to have been able to play a role in such an important case. The electronic courtroom is becoming an increasing necessity as people move more freely around the world. The legal profession has been exemplary in its use of videoconferencing". It's two

years ahead of other commercial sectors in its skill and understanding of the benefits – social and financial of videoconferencing techniques. It would have been impossible to put a price on moving the Malaysian witnesses to the UK for this case – there was a high emotional cost.

Videoconferencing is the future method of meeting. It is environmentally, socially and financially practical. I urge



[www.eyenetwork.com](http://www.eyenetwork.com)

Telephone +44 1273 324422 or USA Toll Free 800 330 5791

solicitors and business people to use it more often to increase productivity and decrease time and resources wasted on travel.”

Paul Scott of Mander Hadley & Co said “this is a ground-breaking case. The judge found it easy to talk to the family and witnesses using the video link, and quickly put them at their ease. That was a significant benefit. He treated the occasion as though we were all in the same room, and this has to be another advantage of the videoconference.” Damages of £1million were paid to the claimant.

### The following protocols were used for the Birmingham and Malaysian Court Case

- Permission from the foreign country
- Time zone differences (seven hours)
- Co-ordination of picture with sound
- Picture quality
- Informing the judge and witnesses
- Monitoring in the place where the witness is located ( a local solicitor attended)
- Incorporation of court reporting transcript using microphones and independently maintained recording equipment.
- Familiarisation with the equipment
- Administration of the Oath.
- Court Proceedings
- Court Dress. This is the same in Malaysia as in the UK except for wigs, but neither robes nor wigs were worn to put witnesses at their ease.

Eyenetwork is the leading provider of videoconference facilities. There are over 3500 facilities available for hire by the hour in 100 countries. Use our website to search by city, state, country or zip. Photos and maps of the studios are displayed, as well as the cost per hour in office hours. Some of our bureaux use our on-line diary feature, now you can check availability in real time with out having to call us. See [www.eyenetwork.com/search.stm](http://www.eyenetwork.com/search.stm)

---

### Eyenetwork customers include:

Allen and Overy LLP  
Babtie Murdoch Green  
Barlow Lyde Gilbert  
Barr Ellison  
Beachcroft LLP  
Berwin Leighton Paisner  
Birmingham Crown Court  
Cambridge Crown Court  
Capsticks  
Clifford Chance LLP  
Crown Prosecution Service  
Dunn & Baker

Eversheds  
Exeter Crown Court  
Field Fisher Waterhouse  
Fladgate Fielder  
High Court of Justice  
Medical Protection Society  
Radcliffe Le Brasseur  
Simmons and Simmons  
Slaughter and May  
Towns Needham  
Wragge & Co LLP

[www.eyenetwork.com](http://www.eyenetwork.com)

Telephone +44 1273 324422 or USA Toll Free 800 330 5791